

# FAQ

# SUPRA<sup>Plus</sup> H1

## Can Supra+ be used on an existing Supra system?

We offer a retrofit adaptor for the purpose of fitting Supra+ onto pre-installed Supra systems.

Supra+ → Supra conversion adaptor (41115XX)

Supra → Supra+ conversion adaptor (41116XX)

## Can I still buy Supra?

Supra is available in 400, 500 & 600mm diameters, if other sizes are required a special can be arranged by contacting the customer service team.

## Can Supra+ be used with condensing appliances?

Yes Supra+ is commonly used for condensing appliances, even multiple appliances at a time.

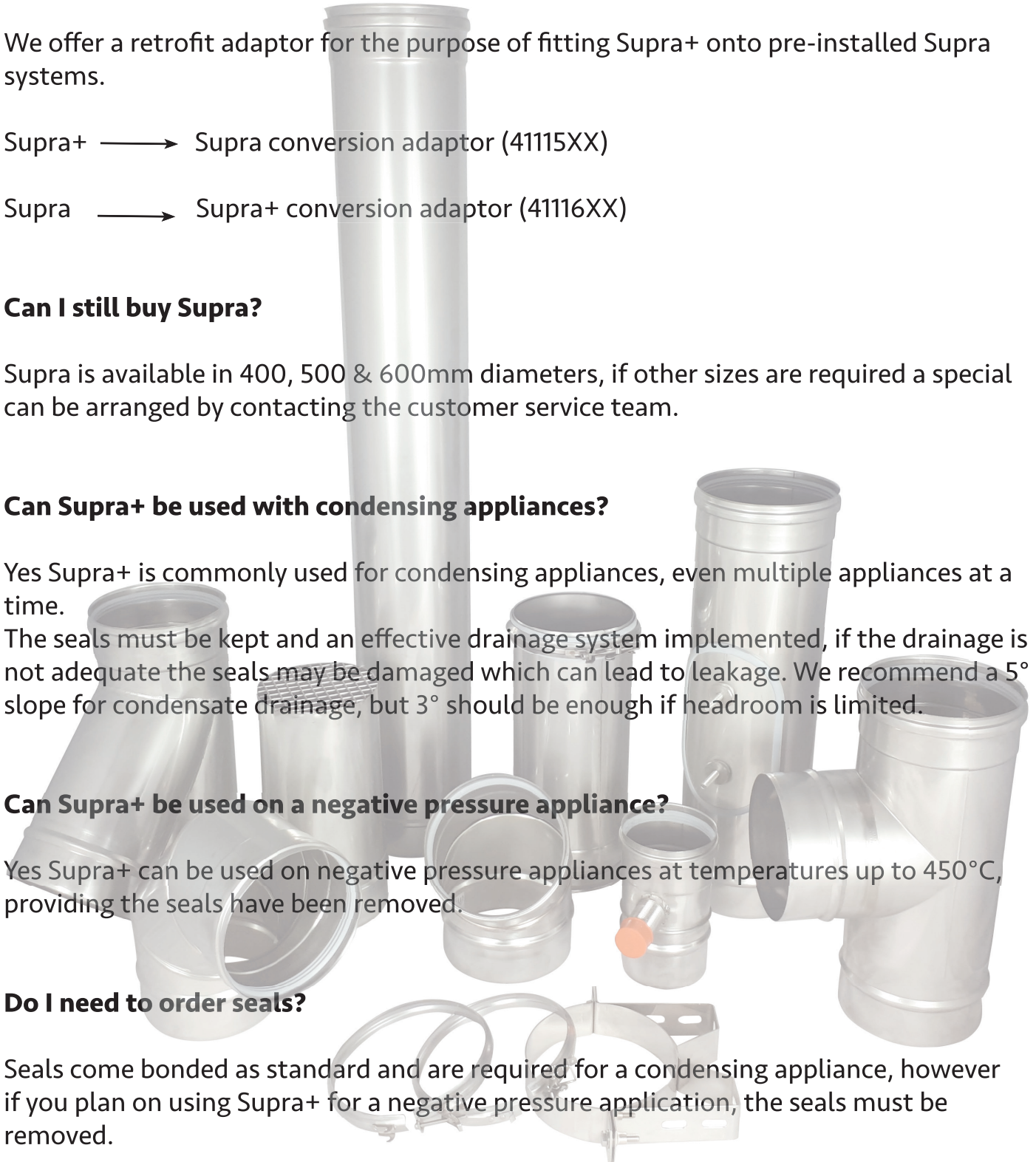
The seals must be kept and an effective drainage system implemented, if the drainage is not adequate the seals may be damaged which can lead to leakage. We recommend a 5° slope for condensate drainage, but 3° should be enough if headroom is limited.

## Can Supra+ be used on a negative pressure appliance?

Yes Supra+ can be used on negative pressure appliances at temperatures up to 450°C, providing the seals have been removed.

## Do I need to order seals?

Seals come bonded as standard and are required for a condensing appliance, however if you plan on using Supra+ for a negative pressure application, the seals must be removed.





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## How do I connect Supra+ to my appliance?

There is an appliance adaptor in the Supra+ range, the male end diameter is slightly thinner than a spigot to ensure a clean fit into the appliance outlet. The interface between the outlet and the adaptor should be sealed with silicone if being used on a condensing appliance. The adaptor is a short length to provide stability, but a bespoke length can be made by contacting the customer service team.

Appliance adaptor (41193XX)

## How do I fit Supra+?

Supra + is a push fit system that can be installed with minimal tooling, simply apply SFL lubrication over the circumference of the seal to eliminate the possibility of pushing them out, then push in the proceeding component and set in place with a locking band. There are some components that will require assembly so basic tools may be required. Please refer to the installation instructions in the sales literature for more detail.

## Can Supra+ be used externally?

We would recommend using an insulated product such as our Nova or SFlue if applicable, Supra+ can be used externally but with precaution. You must switch back to a twin wall at a maximum of 3 metres externally.

## How do I drain condensates?

Adequate provision must be made for the removal of condensate from the system, the Supra+ product range has many components aid drainage that must be placed strategically within the system to facilitate the removal of condensate. Some of the components drain comes equipped with a BSP threading to facilitate connection to suitable drainage pipework.

## Can I use Supra+ for applications with over 200Pa overpressure?

Yes Supra+ has a H1 rating which ensures minimal leakage up to 5000Pa of overpressure.